Heuristic Evaluation

Evaluator Name:	John Doe
Device / Browser/ OS:	Macbook Pro / Chrome / Catalina
App / Version:	Twitter / 3.3.2

SEVERITY RATING

0 = I don't agree that this is a usability problem at all

1 = Cosmetic problem only: fix if time is available

2 = Minor usability problem: fixing this should be given low priority

3 = Major usability problem: important to fix, given high priority

4 = Usability catastrophe: fix this before product can be released

HEURISTICS	VIOLATION	RECOMMENDATION	SEVERITY
1. Visibility of system status *Aalways keep users informed about what is going on, through appropriate feedback within reasonable time.*	1. Lorem Amet minim mollit non deserunt ullamco est sit aliqua dolor do amet sint. Velit officia consequat duis 2.enim velit mollit. Exercitation veniam consequat sunt nostrud amet.	Lorem ipsum Amet minim mollit non deserunt ullamco est sit aliqua dolor do amet sint. Velit officia consequat duis enim velit mollit. Exercitation veniam consequat sunt nostrud amet.	4
2. Match between system and the real world *Follow real-world conventions, making information appear in a natural and logical order.*			0
3. User control and freedom *Users should leave the unwanted state without having to go through an extended dialogue. undo and redo.*			3
4. Consistency and standards *Users should not have to wonder whether different words, situations, or actions mean the same thing.*			0
5. Error prevention *Either eliminate error-prone conditions or check for them and present users with a confirmation option before they commit to the action.*			1

HEURISTICS	VIOLATION	RECOMMENDATION	SEVERITY
6. Recognition rather than recall *Minimize the user's memory load by making objects, actions, and options visible.*			4
7. Flexibility and efficiency of use *Accelerators. Allow users to tailor frequent actions.*			0
8. Aesthetic and minimalist design *Dialogues should not contain information which is irrelevant or rarely needed.*			3
9. Help users recognize, diagnose, and recover from errors *Error messages should be expressed in plain language (no codes), precisely indicate the problem, and constructively suggest a solution.*			0
10. Help and documentation *Even though it is better if the system can be used without documentation, it may be necessary to provide help and documentation.*			1